

## INTERACTIVE VOICE RESPONSE REGISTRATION

This form is used to register for the Interactive Voice Response (IVR) system. The IVR is registered to the Client. Under this option, IP(s) will clock-in and clock-out for shifts worked using the IVR system for the Client named below. Multiple IPs can use the IVR for the same Client.

- 1. Enter the Client's name and ProviderOne ID.
- 2. Enter the phone number of the landline where services will be provided.
- 3. Enter the physical address where the landline is located.
- 4. Enter the IP name and ProviderOne ID of each IP who will be using the IVR.
- 5. Client or Authorized Representative sign and date this form.

| Client Name:                                        |                     | Client ProviderOne ID:                                                                                                |
|-----------------------------------------------------|---------------------|-----------------------------------------------------------------------------------------------------------------------|
| Landline Phone Number:                              |                     |                                                                                                                       |
|                                                     | ıst be where servic |                                                                                                                       |
| Street Address:                                     |                     |                                                                                                                       |
| (Physical address where services will be provided.) |                     |                                                                                                                       |
| City:                                               | State:              | _ Zip:                                                                                                                |
| IP Name:                                            | IP                  | ProviderOne ID:                                                                                                       |
| IP Name:                                            | IP                  | ProviderOne ID:                                                                                                       |
| IP Name:                                            | IP                  | ProviderOne ID:                                                                                                       |
| They reflect where the Client                       | •                   | er and physical address shown above are accurate.                                                                     |
| Print First and Last Name                           |                     |                                                                                                                       |
| Client/Authorized Represente                        | ative Signature     | <br>Date                                                                                                              |
| Please submit by email or US                        | S mail as shown bel | ow:                                                                                                                   |
| Email: CDWAForms@ConsumerDirectCare.com             |                     | n <b>Mail:</b> Consumer Direct Care Network Washington 3450 S. 344 <sup>th</sup> Way, Suite 200 Federal Way, WA 98001 |

Instruction on how to set your PIN and use IVR are available on our Resources page at www.ConsumerDirectWA.com/IP-Resources.